

EMS National Forum - Seminar Proposal

Name of speaker: Dr Tim Walker
Job Title: Head of Waste Management
Department: Waste Management Service
Company: Belfast City Council

Name of co-presenter: Maria McAleer
Job Title: Policy & Compliance Officer
Department: Waste Management Service
Company: Belfast City Council

Please include a brief company synopsis for the speaking organisation(s) below (<50 words each):

Belfast City Council's Waste Management Service is responsible for waste planning and the provision of recycling and waste treatment/disposal services. The Service is managing capping works at the Council's former landfill site, a waste transfer station, 4 recycling centres, 3 civic amenities sites and public conveniences.

Please include brief speaker(s) biography/speaker credentials below (<50 words each):

Maria McAleer, Policy and Compliance Officer with Belfast City Council Waste Management Service. Holds a BA (Hons) degree from the University of Ulster obtained in 1995 and is studying on a part-time basis for a Masters in Organisational Management at the Queens University Belfast. Currently in final year of study undertaking a research project on they achievement of integrated management systems in the public sector.

Currently seconded to the Council's Waste Management Service. However, employed in local government since 1998 working in two Belfast City Council Departments managing a number of business improvement projects and prior to that held positions with both the Workspace Group NI (Training Division) and the Northern Ireland Civil Service – DARD Food and Farm Policy Unit.

Tim Walker is Head of Waste Management with Belfast City Council. Tim is the current chair of the Northern Ireland branch of the Technical Advisors Group and represents NILGA on several waste-related topics, including the DOE Strategic Waste Board. Previously, Tim was the local chair for both the CIWM and IEMA. Tim has a number of academic and professional qualifications and in 2007 completed a PhD in public sector performance management with the University of Ulster.

Title of Seminar Session:

**Working towards integration of management systems
In a council's waste service**

A presentation by Belfast City Council Waste Management Service

Synopsis of Seminar Session:

The seminar topic will be the discussion of experiences and achievements of the Waste Management Service in striving to;

1. Establish and operate an integrated management system.
2. Gain ISO14001, IIP and OHSAS18001 and incorporate the principles of these standards into the Service's business planning.

Therefore, this seminar would include the key principles of these management tools namely; customer service, organisational performance, environmental management and health & safety management and how, when combined, they can exert positive pressures on daily service delivery.

Please outline below in the 4 points given what benefits a delegate will derive from your session, in terms of information that they can actively use to aid their own organisation/role:

- A detailed discussion of how to establish and integrate management systems and reflect upon the impact of a corporate system upon their implementation.
- The opportunity to establish information links and working relationships with the largest council's waste service in NI recognised as Best Practice for the service it provides.
- A list of both advantages and disadvantages of operating such systems in a local government environment
- Examples of best practice in how to manage change within councils' waste services and embed a culture of continuous improvement in both; environmental management and health and safety amongst staff and contractors.

Please outline any case study content of the presentation

We attach a strategy map of our business plan and also a summary of the work of our service as well as a link to the Council's Corporate Plan and the arc21 Waste Plan. We feel that this may provide additional reading for IEMA in helping to determine the relevance of this submission.

What will the format and layout of your Seminar session be (i.e. theatre style, cabaret, horseshoe, debate, presentation, discussion forum, question and answers?)

Belfast City Council, as guests of IEMA, are happy to present the seminar in whatever format is acceptable for the event. We would however like the opportunity to have a discussion with participants and take questions on our findings.